

Statute of the Online Store www.parkingmagicbox.com

§ 1 General Provisions

1. These statute set forth the rules for using the Online Store operated at www.parkingmagicbox.com.
2. The Online Store, operating at www.parkingmagicbox.com (hereinafter referred to as: the www.parkingmagicbox.com Online Store), is operated by PMB Limited Liability Company, with its registered office in Siemiatycze, Armii Krajowej 8 St., 17-300 Siemiatycze, tel. +48 504 505 718, email: kontakt@parkingmagicbox.com, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court in Bialystok, 12th Commercial Division of the National Court Register, under KRS number: 0000837230, with share capital of 6,250.00 PLN, Tax ID (NIP): 5441541443, Statistical ID (REGON): 385900060; (hereinafter referred to as the "Service Provider/Seller").
3. The business's contact information, enabling the Buyer to contact the Seller:
 - a) mailing address: Armii Krajowej 8 St., 17-300 Siemiatycze;
 - b) phone number: +48 504 505 718;
 - c) email: kontakt@parkingmagicbox.com.
4. The statute of the Online Store www.parkingmagicbox.com are continuously available on the website www.parkingmagicbox.com in a manner that allows Customers to access, view, and save their content. The statute are also made available to Customers prior to the conclusion of the contract.

§ 2 Definitions

The terms used in these statute shall have the following meanings:

1. **Consumer** – a natural person as defined in Article 22¹ of the Civil Code.
2. **Entrepreneur with consumer rights** – a natural person entering into a contract directly related to their business activity, where the content of such contract indicates that it is not of a professional nature for that person, as determined in particular by the subject matter of their business activity, as disclosed pursuant to the provisions on the Central Register and Information on Economic Activity.
3. **Entrepreneur**—means a natural person, a legal entity, or an organizational unit that is not a legal entity but is granted legal capacity by law, conducting business or professional activities in its own name and performing a legal act directly related to its business or professional activities.
4. **Service Provider/Seller** – PMB Limited Liability Company, with its registered office in Siemiatycze, Armii Krajowej 8 St., 17-300 Siemiatycze, tel. +48 504 505 718, email: kontakt@parkingmagicbox.com, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court in Bialystok, 12th Commercial Division of the National Court Register, under KRS number: 0000837230, with share capital of 6,250.00 PLN, Tax ID (NIP): 5441541443, Statistical ID (REGON): 385900060.
5. **Online Store** – the online store operated at www.parkingmagicbox.com by PMB Limited Liability Company, with its registered office in Siemiatycze, Armii Krajowej 8 St., 17-300 Siemiatycze, tel. +48 504 505 718, email: kontakt@parkingmagicbox.com, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court in Bialystok, 12th Commercial Division of the National Court Register, under KRS number:

0000837230, with share capital of 6,250.00 PLN, Tax ID (NIP): 5441541443, Business Identification Number (REGON): 385900060 Civil Code – Act of April 23, 1964 (Journal of Laws 2020.1740).

6. **Goods and Services** – all services provided and goods that are the subject of the sales contract between the Seller and the Buyer.
7. **Courier Delivery** – delivery of the Goods carried out by an external courier company.
8. **Statute** – these statute for the provision of electronic services within the meaning of Article 8 of the Act on the Provision of Electronic Services of July 18, 2002 (Journal of Laws 2020.344).
9. **Customer/Buyer** – a natural person, a legal entity, or an organizational unit that is not a legal entity but is granted legal capacity under specific provisions, who places or intends to place an Order through the Online Store via electronic means, including a Consumer, an Entrepreneur with consumer rights, and an Entrepreneur.
10. **Order** – a declaration of intent by the Customer in which the Customer accepts the offer to sell.
11. **Consumer Rights Act** – the Act of May 30, 2014, on Consumer Rights (Journal of Laws 2020.287).

§ 3 Terms of Use of the Online Store

1. The prices of all Goods and Services offered by the Online Store are gross prices (including VAT) and are expressed in Polish zlotys. Any exceptions to the use of the Polish zloty are clearly indicated.
2. The prices listed on the Store's website at www.parkingmagicbox.com, as well as the descriptions of Goods and Services, constitute only commercial information and do not constitute an offer within the meaning of the Civil Code. They become binding—for the purposes of concluding a specific contract—only upon the Seller's confirmation of acceptance of the order for fulfillment.
3. The Seller in the Online Store www.parkingmagicbox.com uses one-time discount codes that entitle the customer to purchase goods at the discount indicated on the coupon. Discount codes cannot be exchanged for their cash equivalent.
4. Promotions, discounts, and other promotional offers available from the company cannot be combined or accumulated. A customer may take advantage of only one selected promotion or discount per order, unless the statute of a specific promotional campaign expressly state otherwise.
5. If you choose to pay in installments, no additional promotions, discounts, or discount codes apply to your order. Installment purchases cannot be combined with other promotional offers available in the store, regardless of their type, value, or duration.
6. Discount codes are valid only if entered during the checkout process. Failure to use a code during checkout means you will not be able to receive the discount.
7. Acceptance of these statute is required to place an order in the Online Store at www.parkingmagicbox.com.
8. Acceptance of these statute constitutes consent to receive e-receipts in the form of a unique link sent via email for purchases made in the Online Store.
9. To successfully place an order on the Online Store at www.parkingmagicbox.com, you must have a device with Internet access capable of browsing websites, as well as a keyboard or other device that allows you to correctly fill out electronic forms. We recommend using the

latest versions of web browsers: Firefox, Chrome, Microsoft Edge, Opera, Safari for iOS X, etc.

10. The Online Store's website uses Responsive Web Design (RWD) technology, which adapts the page's content to the device on which it is displayed. The Online Store's website is optimized for viewing on both desktop computers and mobile devices.
11. The Online Store website www.parkingmagicbox.com has an SSL certificate—a secure communication encryption protocol.

§ 4 Terms and Conditions for Entering into a Sales Agreement

1. Orders on the Online Store at www.parkingmagicbox.com may be placed by filling out the appropriate forms available on the Store's website.
2. Before placing an order, the Customer is required to take the necessary measurements of the space where the Goods will be placed—in particular, the width, depth, and height of the parking space. A special instructional video illustrating how to take these measurements is available at: www.parkingmagicbox.com.
3. The Seller is not liable for incorrect measurements taken by the Customer. If, as a result of incorrect measurements, the Goods do not fit in the designated installation location, the Customer is obligated to cover all costs related to logistics, transportation, and any redelivery, and the Seller reserves the right to demand reimbursement of the costs incurred.
4. The Customer may request that the Seller perform a measurement of the space designated for the installation of the Goods. The cost of the measurement service is 350 PLN gross.
5. If the Customer uses the measurement service and places an order for the Goods, the amount paid for the measurement will be credited toward the final price of the order (it will reduce the order total).
6. If the Customer decides not to purchase the Goods after the measurement service has been performed, the measurement fee is non-refundable and constitutes compensation for the service provided by the Seller.”
7. The Seller's performance of the measurement does not exempt the Customer from the obligation to cooperate by providing access to the measurement site and supplying the necessary information, nor does it relieve the Customer of the obligation to verify the technical conditions of the installation site, to the extent that this is required by the nature of the Goods.
8. When placing an order, the Customer is required to provide accurate personal information: first and last name, shipping address, company information, email address, and cell phone number.
9. The ordered Goods are delivered and installed by the Seller. Upon receiving the order, the Seller confirms receipt and simultaneously notifies the Customer that the order has been accepted for fulfillment. The order is confirmed when the Seller sends the Customer an email to the address provided in the order form. Upon the Seller's confirmation of acceptance of the order for fulfillment, the contract is deemed to have been concluded.
10. The order does not need to specify a delivery address if the Customer picks up the order in person. In such cases, the Customer must indicate on the order form that they wish to pick up the Goods in person.
11. For orders involving Goods shipped via courier for self-assembly, the sales contract covers only the delivery of the Goods, excluding assembly services. The Customer is responsible for assembling the Goods on their own in accordance with the manufacturer's instructions.

12. For orders involving Goods with assembly performed by the Seller (i.e., excluding Goods shipped via courier for self-assembly), the Customer is required to pay a deposit of 1,000 PLN (gross) to the Seller's bank account. This payment marks the start of the order fulfillment process.
13. If the Buyer cancels the purchase of Goods custom-made to the Customer's specifications (e.g., Goods with non-standard dimensions or custom specifications beyond standard parameters), the deposit is non-refundable.
14. For orders of standard Goods (ready-made Goods with standard dimensions), the Customer may, in accordance with their right to withdraw from the contract, cancel the purchase within 14 days of receiving the product. In such a case, the deposit will be refunded to the Customer after the product is returned in undamaged condition to the Seller's designated warehouse.
15. The Seller may, for valid reasons, withdraw from the contract at any time, in which case the Seller will refund the deposit to the Customer.
16. The terms of the sales contract are made available and recorded by publishing these Terms and Conditions on the Online Store's website, as referred to in §1, point 4, or by sending the relevant information to the Customer's email address provided when placing the order.
17. Orders may be placed on the Online Store at www.parkingmagicbox.com 24 hours a day, every day of the year.

§ 5 Order Fulfillment

1. Orders are delivered within the territory of the Republic of Poland and abroad, to the address specified by the Customer in the order form.
2. Goods shipped via courier for self-assembly are delivered by an external courier company to the address provided by the Customer:
 - a) The Customer is required to inspect the shipment upon receipt. If any damage caused during transport is found, the Customer should complete a damage report with the courier and immediately notify the Seller.
 - b) The Seller is not liable for damage occurring during transport after the Customer has signed the delivery receipt.
3. The Seller does not provide assembly services for Goods shipped via courier for self-assembly.
 - a) The Customer shall assemble the Goods on their own in accordance with the manufacturer's instructions, which are included with the shipment or available on the Store's website.
 - b) The Seller is not liable for damage resulting from improper assembly, including defects arising from assembly that does not comply with the instructions.
 - c) The Customer is required to provide a suitable location and conditions for assembly and to comply with health and safety regulations and building codes. Any missing items, damage, or missing components must be reported to the Seller immediately upon receipt of the shipment.

4. The order fulfillment period is 14 to 45 business days from the date the deposit or full payment is received in the Seller's account. In the case of an order for Goods with dimensions that differ from the standard models offered by the Seller, the order fulfillment period is up to 60 business days from the date the deposit is received in the Seller's account.
5. For valid reasons on the part of the Seller, the order fulfillment period may be extended by up to 14 days.
6. The ordered Goods are delivered to the address specified in the order.
7. Delivery and installation of the ordered Goods—excluding Goods shipped via courier and intended for self-assembly—are carried out by the Seller.
8. The specific date and time of delivery and installation of the ordered Goods—excluding Goods shipped via courier and intended for self-assembly—are specified by the Seller via telephone at least 5–7 days in advance; as proof of this, the Customer also receives a text message with the date and time of installation agreed upon by phone.
9. On the day the order is fulfilled, the Customer shall provide a designated area to ensure the smooth installation of the Goods. The area designated for installation of the Goods should be free of any objects placed on the floor, and the Goods should be easily accessible to the designated installation location.
10. On the agreed installation date, the technical team will wait for the Customer for a maximum of 60 minutes from the start of the agreed installation time referred to in §5, point 8. In the event of an extended waiting time (over 1 hour), the Seller will charge a technical fee of 100 PLN (gross) for each subsequent hour or portion thereof that the team is kept waiting.
11. Changing the delivery address of the Goods after the agreed installation date and time, as referred to in §5, point 8, will result in the Customer being charged a technical fee of 300 PLN gross.
12. The Customer must allow installation to take place on the date proposed by the Seller. If the Customer cancels the installation date proposed by the Seller three times and rejects the option of remote installation (without the Customer's presence), an operational and logistical fee of 300 PLN gross will be added for each subsequent proposed order fulfillment date.
13. Upon delivery of the Goods and completion of their installation at the designated location, the Customer shall confirm completion by signing the handover report. The handover report may be presented to the Customer for signature in person or via means of remote communication. Signing the Acceptance Report confirms the proper performance of the installation service and the absence of any visible objections at the time of acceptance, unless otherwise specified in the report. Upon signing the Acceptance Report, payment for the installation service becomes due in accordance with the agreed-upon payment terms.
14. The Seller recommends purchasing and installing the Goods in accordance with the internal regulations of the housing community and with its prior consent.
15. The Seller assumes no liability for the placement of the Goods in buildings not intended for that purpose.
16. The Seller assumes no liability for materials stored in the container; however, residents using the Goods should take into account the restrictions arising, in particular, from the provisions of:

§ 7 of the Ministry of Internal Affairs and Administration (MSWiA) regulation concerning, among other things, the use or storage of fire-hazardous materials and, for example, prohibiting their storage in basements, attics, and lofts; within stairwells and hallways; and in other generally accessible areas, as well as on terraces, balconies, and loggias,

§ 8(2) of the aforementioned Regulation of the Ministry of Internal Affairs and Administration, which specifies the permissible quantities and storage conditions in various types of garages for liquids with a flash point below 373.15 K (100°C),

§ 275(1) of the Ministry of Infrastructure Regulation stipulating that the fire load density in a “standard” garage must not exceed 500 MJ/m².

§ 6 Payment Method and Due Date

1. The online store www.parkingmagicbox.com accepts the following payment methods: a) bank transfer to the Seller’s bank account, b) via the payment services of the third-party provider T-Pay, c) through Alior Bank’s installment plan.
2. After placing an order by phone, the Customer receives an email from the Seller with the bank account number to which the amount of 1,000.00 PLN (gross) must be paid as a deposit toward the order. Once the payment is credited to the Seller’s bank account, the order is processed and a sales document—i.e., an e-receipt or VAT invoice—is issued.
3. For orders involving Goods shipped via courier for self-assembly, the Customer is required to make a prepayment equal to 100% of the order value within 3 days of the contract’s conclusion.
4. After placing an order in the Online Store, the Customer is required to pay a deposit of 1,000 PLN via the T-PAY payment gateway or by direct bank transfer to the Seller’s bank account within 3 calendar days of the date the sales contract is concluded.
5. After the Goods have been installed, the Customer shall pay the remaining balance for the Product within 3 business days of receiving the invoice or e-receipt and the Warranty Card via email.
6. The Seller will notify the Customer via text message that an email containing the purchase invoice, payment documents, and Warranty Card has been sent. The Customer is required to check their email inbox, including the “SPAM” folder, where the message from the Seller may end up.
7. If the Customer fails to pay for the Goods by the deadline specified in §6, point 5, the Seller may issue a charge note in the amount of 250 PLN gross. The charge note will be issued 14 days after the date of receipt of the invoice or e-receipt via email.
8. The Customer agrees to pay an administrative fee in the amount of:

a) 500 PLN gross for orders up to 5,000 PLN gross.

b) 1,000 PLN gross for orders exceeding 5,000 PLN gross.

In the event of failure to pay for the purchased Goods or their installation within 14 days of receiving the invoice or e-receipt via email, the Seller will initiate a debt collection process, which includes payment demand letters, text messages, and phone calls. This fee does not preclude the possibility of seeking damages in excess of its amount under general principles. The Customer will be informed of the application of the administrative fee via a payment demand sent by the Seller via email or by mail.

§ 7 Withdrawal from the Contract

1. A Buyer who is a Consumer or an Entrepreneur with consumer rights and who has entered into a distance contract or an off-premises contract has the right to withdraw from the sales contract within 14 days from the date the Goods were delivered to the Buyer, without

providing a reason, and to return the Goods in their original condition to the Seller's designated warehouse.

2. If the Buyer exercises the right referred to in the preceding paragraph, they must notify the Seller by submitting a statement of withdrawal from the contract using the form provided by the Seller to the email address: kontakt@parkingmagicbox.com. To meet the deadline, it is sufficient to send the notice before the deadline expires. A notice of withdrawal submitted after the deadline specified in § 7, point 1, has no legal effect.
3. The form for the notice of withdrawal from the contract constitutes Appendix No. 1 to these statute, which is available at all times on the website www.parkingmagicbox.com.
4. If a Consumer or a Business Acting as a Consumer submits a notice of withdrawal electronically via the electronic withdrawal form, the Seller shall immediately send confirmation of receipt of the notice of withdrawal (on a durable medium within the meaning of Article 2(4) of the Act of May 30, 2014, on Consumer Rights).
5. The direct cost of returning the Goods, in accordance with Article 34(2) of the Act of May 30, 2014, on Consumer Rights, shall be borne by the Buyer.
6. If the Buyer has chosen a method of delivery other than the cheapest standard method offered by the Seller, then, pursuant to Article 34(2) of the Act of May 30, 2014, on Consumer Rights, the Seller is not obligated to reimburse the Buyer for any additional costs incurred by the Buyer.
7. The Buyer is required to properly secure the returned Goods to prevent damage during transport.
8. A consumer or a business entity with consumer rights is required to return the Goods immediately, but no later than within 14 days from the date on which the contract was rescinded. The Seller may stipulate that, in the event of rescission of the contract, the Goods subject to return will be collected by the Seller or a person authorized by the Seller.
9. If the delivered Goods are incomplete or show signs of use beyond normal handling, the Seller reserves the right to refuse the shipment or to reduce the refund amount by the value of the damaged Goods.
10. In the event of withdrawal from the contract, all payments made by the Buyer, including the standard, lowest-cost shipping charges, will be refunded to the Buyer's bank account immediately, but no later than 14 days from the date the Seller receives the Buyer's notice of withdrawal from the contract.
11. The Seller declares that the refund referred to in § 7, point 10 of the statute will be processed using the same payment method used by the Buyer. The Seller, in consultation with the Buyer, may arrange for a different method of returning the Goods, provided that this does not result in the Buyer incurring any additional costs.
12. The Seller declares that the right to withdraw from the contract does not apply to contracts covered by Article 38 of the Act of May 30, 2014, on Consumer Rights.
13. In the case of Goods shipped via courier for self-assembly, the right to withdraw from the contract applies only to Goods that are unused, unassembled, and undamaged.
14. By entering into a contract, the Consumer or a Business Entity with Consumer Rights confirms that they have read these statute, including confirmation that they have been informed of the right to withdraw from the sales contract within 14 days from the date of delivery of the Goods.

§ 8 Complaints and the Obligation to Pay

1. The Seller reserves the right to state that, due to the manufacturing process, steel sheets may exhibit slight scratches or variations in color that are a natural result of the production stage. However, these do not affect the Seller's warranty liability.
2. Filing a complaint, including after signing the Acceptance Report, does not release the Customer from the obligation to pay on time for the installation service performed or the Goods delivered, subject to paragraph 3.
3. The complaint procedure is conducted independently of the payment obligation referred to in § 8(1).
4. The Customer may withhold payment only in cases provided for by mandatory provisions of law.

§ 9 Complaints

1. The basis and scope of the Seller's liability to the Customer for nonconformity of the goods with the Agreement are defined by generally applicable laws and the following provisions of these statute.
2. The Seller is obligated to deliver Goods free from defects to the Buyer.
3. Complaints regarding Goods shipped via courier for self-assembly do not cover defects resulting from improper assembly by the Customer—in violation of the instructions.
4. In the event of mechanical damage occurring during delivery or when submitting a complaint to the Seller, the Buyer should report this via email to serwis@parkingmagicbox.com or through the complaint form on the website—under the Help Center tab. The report must specify the defect that the Customer believes the Product has and, if possible, document said defect, the date the defect occurred, a request for the Product to be brought into compliance with the contract in accordance with Article 560 et seq. of the Civil Code, and the Customer's contact information. The above requirements are recommendations; failure to meet them does not affect the validity of the complaint.
5. The Seller shall respond to the complaint within 7 days of receiving it. Failure by the Seller to respond within the aforementioned time limit shall mean that the Seller has deemed the complaint justified.
6. If the complaint is accepted and a refund is issued, the Seller will refund the payment using the same payment method the Customer used, unless the Customer expressly agrees to a different refund method that does not incur any costs for the Customer.
7. Detailed information regarding the options available to a Customer who is a Consumer for out-of-court complaint resolution and the pursuit of claims, as well as the rules for accessing these procedures, is available at the offices and on the websites of county (municipal) consumer ombudsmen, social organizations whose statutory tasks include consumer protection, Provincial Inspectorates of Trade Inspection, and at the following website of the Office of Competition and Consumer Protection:
<https://uokik.gov.pl/pomoc-dla-konsumentow>
8. A Customer who is a Consumer has, in particular (but not exclusively), the following examples of options for using out-of-court complaint resolution and claim enforcement procedures:

- a) The Customer is entitled to apply to a permanent consumer arbitration court, as referred to in Article 37 of the Act of December 15, 2000, on the Trade Inspection

Authority (consolidated text: Journal of Laws of 2019, item 1668, as amended), with a request to resolve a dispute arising from the concluded Sales Agreement. The rules governing the organization and operation of permanent consumer arbitration courts are set forth in the Regulation of the Minister of Justice of July 6, 2017, on the rules governing the organization and operation of permanent consumer arbitration courts attached to provincial trade inspection authorities. (Journal of Laws of 2017, item 1356).

- b) The Customer is entitled to apply to the provincial inspector of the Trade Inspection, in accordance with Article 36 of the Act of December 15, 2000, on the Trade Inspection (consolidated text: Journal of Laws of 2019, item 1668, as amended), with a request for an out-of-court resolution of the dispute between the Customer and the Seller. Information on the rules and procedure for mediation conducted by the provincial inspector of the Trade Inspection is available at the offices and on the websites of the respective Provincial Trade Inspection Inspectorates.
- c) The customer may file a complaint through the ODR online platform: <http://ec.europa.eu/consumers/odr/>. The ODR platform also serves as a source of information on out-of-court dispute resolution for disputes that may arise between businesses and consumers.

§ 10 Personal Data

1. The Seller is the controller of personal data.
2. The rules governing the protection of personal data are set forth in the Privacy Policy of the Online Store at <https://www.parkingmagicbox.com>.

§ 11 Final Provisions

1. The Seller reserves the right to amend these statute for valid reasons. Any amendments to the statute shall take effect on the date specified by the Seller, provided that such notice period is no shorter than 7 days.
2. The amended statute are binding on the Buyer/Customer if the requirements set forth in Articles 384 and 384¹ of the Civil Code have been met, that is, the Buyer/Customer has been properly notified of the changes and has not terminated the contract within 14 calendar days from the date of notification.
3. According to Article 8(3)(2)(b) of the Act of July 18, 2002, on the Provision of Electronic Services, any entity using the Online Store website www.parkingmagicbox.com is prohibited from posting unlawful content on that website.
4. In matters not covered by these statute, the relevant provisions of the Civil Code and the Act of May 30, 2014, on Consumer Rights shall apply.
5. Statute are available at www.parkingmagicbox.com.
6. Contracts with the Seller are concluded in Polish.
7. Statute take effect on February 25, 2026.